

Figure 9-1 Relationship of expense per passenger and passengers per vehicle-mi, U.S. transit systems, 1960-1988. [Source: American Public Transit Association, Transit Fact Book, 1989 ed. (Washington, D.C.: American Public Transit Association, 1989).]

inflation and price increases for labor and materials, the growth of automobile ownership and its consequent impact on the location and distribution of urban activities have been a major factor in lower system effectiveness. Similar to many other collective goods and services, urban sprawl has had a deleterious impact on mass transportation.

In response to the economic resource allocation problem, several sound approaches have been developed to analyze comparative costs of alternative solutions for three basic purposes:

- 1. Urban areas with fully developed multimodal transit systems coincidentally are almost universally faced with financial problems, which have caused the dilemma of maintaining or improving existing operations while trying to control deficits, leading to a search for methods of productivity improvement.
- 2. Considerations for short-term service expansions require comparative operating cost analysis to ensure the most cost-effective method of expansion.
- 3. Longer-range planning for capital improvements to existing systems and/or for installation of completely new systems requires detailed estimates of comparative capital and operating expenses so that the most cost-effective solution is assured.

These purposes are driven by the resource allocation question addressed earlier. This question is at issue at all levels of government—federal down to local. The allocation problem has separated itself into the two basic cost areas: capital and operating costs. Historically, capital expenses have involved the replacement of rolling stock and renovation of fixed facilities with substantial assistance from federal grants (at least since 1964). Financial requirements for capital assistance, however, have constituted a relatively minor portion of the total financial problem, while operating deficits are approaching \$10 billion per year. Furthermore, the trend of operating losses indicates an aggravation of this disparity in the future. Figure 9-2 illustrates this

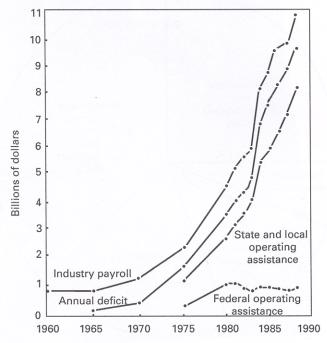


Figure 9-2 Trend of operating deficit—U.S. transit industry.

trend and shows further the widening of the gap between federal operating assistance under the Urban Mass Transportation Act and the industry deficit. The gap between federal assistance and operating deficits has been largely filled by increased state and local funds. The figure also demonstrates the labor-intensive nature of public transit wherein the deficit curve is almost in parallel with the industry payroll. This chapter concerns itself with an exploration of these costs and the derivation of methods of estimating their magnitude so that comparative costs can be prepared for use in situations in the three alternative solutions enumerated. The chapter is organized into a discussion of operating costs—their component composition, their variance by mode, and methods of calculation—and then capital costs, which are similarly addressed.

#### **OPERATING COSTS**

Figure 9-3 provides an overview of the composition of operating expenses for the U.S. transit industry. These major categories include transportation expense, which is

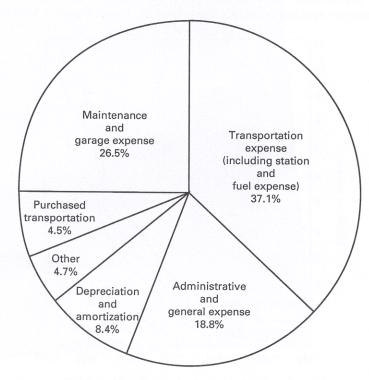


Figure 9-3 Distribution of nationwide transit operating expenses. [Source: American Public Transit Association, Transit Fact Book, 1989 ed. (Washington, D.C.: American Public Transit Association, August 1989).]

basically the cost of providing the service in the form of drivers, supervisory personnel, and fuel and constitutes over one-third of the total costs (37.1%), and maintenance and garage expenses, which involve primarily repairs to rolling stock, including the labor associated with that function—this category constitutes 26.5% on the average. The next largest category involves administrative and general expenses, including personnel costs, insurance, and safety, which constitute 18.8% of expenses. The balance of all other

categories is 17.6%. In total, labor-related expenses in the form of wages, salaries and fringe benefits vary by system, but generally constitute 60 to 75% of total cost.

Operating expenses vary significantly by mode of operation and within modes for different operating systems. Table 9-1 compares costs for existing transit modes in 1989: heavy rail (rail rapid transit), commuter rail, light rail/streetcar, and bus. For comparative purposes, it is useful to examine these statistics on unit bases in terms of the cost of providing the service per unit of service provided (number of vehicle-mi operated annually) and per passenger carried.

Heavy rail services (rail rapid transit) display an average cost of \$6.53/vehicle-mi with a range from \$3.66 in Atlanta to \$8.97 in Boston. This variance is partially explained by the fact that the top operator wage rate in Atlanta is \$12.71/h, while Boston's is \$17.57. Furthermore, Atlanta's system is quite new.

Commuter rail services involve even wider variations, ranging from \$5.06/vehicle- mi for Caltrans service to San Diego (which is operated under contract) to \$12.39 for SEPTA services in Philadelphia. The average for this mode is \$8.06 per vehicle-mi.

The greatest variance in unit cost occurs in light rail systems with a range from \$3.71/vehicle-mi on the San Diego Trolley to \$17.87 in Boston, with an average value of \$9.11. Once again, this difference is partially explained by wage rates, with San Diego's top operator rate at \$13.65/h compared to Boston's rate of \$17.76. More of the variance is explained by the fact that San Diego is a new system specifically designed for low-cost operation and includes an honor fare collection system that reduces labor costs considerably.

Bus costs average \$4.59/vehicle mi, with a range from \$3.16 in Portland to \$8.82 in New York. In this case, the variance relates to wage rates but is more influenced by speed (for example, fewer mi/h with operators paid by the h). The average speed of Portland's system is 14 mi/h, while New York's is only 8.3 mi/h.

It is important to note in reviewing these expenses that there are differences that, in some cases, result from the methods of allocating expenses where a system operates more than one mode of service.

Examination of operating expenses per passenger carried indicates similar wide swings in unit costs, although the averages among modes are more closely aligned. Heavy rail, light rail, and bus are clustered at \$1.98, \$1.46, and \$1.37, respectively; commuter rail stands out at \$5.47, largely because this mode generally serves much longer trips. For example, if the same statistics were examined on a cost per passenger- mi of travel basis, the commuter rail average would be approximately one-half the bus average (\$0.24/passenger-mi for commuter rail and \$0.46 for bus).

TABLE 9-1 Representative Operating Costs Existing Transit Modes

OperatingExpenses/ VehicMiles				(\$)OperatingExpenses /Passengers (\$)						
City/Systerm	Heavy Rail		uter Liş Rail	ght	Bus Rail	Heav Rail	•	nuter L	ight	Bus
New York/M7	ΓΑ	7.23	8.58	_	8.82	1.54	5.83	_	1.30	
Chicago/RTA	3.88	8.49	_	5.08	1.24	3.73	_	089		
Philadelphia/S	SEPTA7	7.18	12.39	8.88	4.58	1.20	5.61	1.05	0.92	
Washington/V	VMATA	<b>A</b> 7.09	_	_	5.51	1.37	_	_	1.61	
Boston/MBTA	A	8.97	6.91	17.87	5.58	1.24	4.54	1.02	1.36	
San Francisco BARTCaltrai	,	5.15	9.91	12.19	6.67	2.74	4.38	1.25	1.06	
Baltimore/MT	'Α	6.65	N.A.	_	4.11	2.23	N.A.	_	0.96	
Atlanta/MAR	ГΑ	3.66	_	_	3.29	0.75	_	_	1.19	
New Jersey/N	JT	_	7.24	5.24	3.42	_	5.62	0.88	1.96	
Miami/Metro-	Dade7.	27			4.32	3.60			1.74	

Portland/Ti-Met			5.53	3.16	_	_	1.40	1.37
Sacramento/SRTD—		8.07	3.75	_	_	2.13	2.11	
Average	6.53	8.06	9.11	4.59	1.98	5.47	1.46	1.37
Range as a percentage of average	81%	91%	155%	123%	158%	82%	109%	91%

Source: 1989 Transit Operating and Financial Statistics—American Public Transit Association.

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these reasons, methods of calculating operating expense for these modes have been developed utilizing multivariable cost allocation models that are calibrated for the expense conditions of the existing or proposed transit system being analyzed. A second cost allocation technique is utilization of models that have been developed to estimate the incremental cost (or savings) of changes in existing service by isolating fixed and variable costs. Another operating expense estimation technique (more appropriate to situations where no existing system is in place) is to "buildup" expenses by estimating numbers of personnel and materials for each functional department.

These techniques have been developed in response to the common questions of managers and planners of transit systems:

- 1. What is the relative financial performance of each of the routes in my system (that is, route revenue versus route cost)? This can be answered with fully allocated cost models.
- 2. What would the cost be if I modified a route (that is, more or less than current cost)?—this can be answered with incremental cost models.
- 3. What would it cost to institute a brand new service (for example, light rail)? This can be answered with a cost buildup model.

where Ct = total cost of transit services (input) <math>R = transit resources provided (output) n = number of resources provided

Normally, the cost of providing transit services is presented in a standard list of expense accounts. The cost of each expense account can be denoted Ci, which is the cost of expense account i. The total cost of operations, Ct, for all m expense accounts can be mathematically defined as shown in Eq. (9-2):

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$$Ct = \begin{array}{cc} m \\ E \\ I=1 \end{array}$$
 (9.2)

where Ci = cost of expense account I

Ct = Total cost

m = number of expense accounts

Equation (9-2) represents the input side of transit operations in terms of total cost and the individual cost components. From Eqs. (9-1) and (9-2), it is clear that the input-output relationship for costs and resources can be stated for individual expense accounts as shown in Eq. (9-3):

n
$$E Pij = 1$$

$$j=1$$
(9-4)

where Pij = proportion of cost for expense account i allocated to resource j

Based on Eq. (9-4), the cost for each expense account can be allocated to each resource as shown in Eq. (9-5):

$$Cij = Ci Pij$$
 (9-5)

where Cij = cost allocated to resource j for expense account i

By summing all the expense account amounts by resource, the total cost can be stratified by resource as shown in Eq. (9-6):

$$Cij = E Cij$$

$$i=1$$
(9-6)

where Cj = cost allocated to resource j

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Thus, the sum of costs allocated to each resource is a rearrangement of cost by resources provided rather than expense accounts and will equal the total system cost, as shown in Eq. (9-7):

where Uj = unit cost for resource j

The multivariable cost allocation model can be defined as shown in Eq. (9-9):

$$Ct = U1R1 + U2R2 + U3R3 + ... + UnRn$$
 (9-9)

Given a set of resource levels for a particular transit route or line, the unit cost can be applied to compute the cost of the particular transit services comprising the transit system. Thus, the cost allocation model is quantified from overall system statistics but is applied on individual components that comprise the system.

#### OPERATING COST MODEL EXAMPLES

Having defined the theoretical framework of the cost allocation model, let us apply this approach to the transit operators in the Chicago metropolitan area. (Chicago is used as an example because a number of different modes are operated in that area.) A total of five resources were identified as influencing transit operating costs of any mode to be examined:

°Vehicle (car)-miles.

- °Vehicle-hou
- •Track-miles.
- Peak vehicles (cars).
- ° System revenue.

Closer scrutiny of the operations of rail and bus carriers suggested that vehicle-mi, peak vehicles, and system revenue should be included in the development of both rail

rather than vehicle-h. In addition, rail carriers compile operating statistics by vehicle-mi rather than vehicle-h.

#### Commuter Railroad Cost Models

For each of the eight railroads operating in the Chicago area, the carrier's expenses were allocated to one of four resources or variables: car-mi, peak car needs, track-mi, and system revenue.

Car-miles. A number of costs are related directly to miles of operation. Expenses such as fuel and maintenance of cars and engines are a direct function of the number of miles operated. Train engineer's wages are also assigned to the category of car-miles.

Peak car needs. The cost resulting from providing storage, operation, and maintenance facilities for cars is a function of the number of cars required to operate the service, rather than the number of miles of service provided. Another significant cost item that varies with the number of peak cars is depreciation. Additionally, salaries of general office personnel and train crew wages are assigned to the category of peak car needs.

Track-miles. Several classes of operating expenses in rail service are a function of the number of miles of track. Such costs include, for example, road property depreciation and maintenance of office buildings. The cost of these items is a function of the number of units, rather than volume of service operated.

System revenue. Traffic and certain insurance expenses are assigned to the system revenue category, as they are a function of passenger volume, which is proportional to system revenue.

The classification of each operating expense item into one of the four allocation resources is reflected in Table 9-2. This table presents all the operating expense accounts to which charges were made. To permit fair and unbiased comparisons between carriers, the percentage allocations were the same for all commuter railroads.

Table 9-2 Allocation of Expense Accounts— Commuter Railroad

# Basis for Allocation

Dasis	IOI AIIO	canon			
Expense Car-Milesa	Peak C	Car Need	ds	Track-Milesa	Sytaem Revenue
Maintenance orway and struc	ctures				
Superintendence				100%	
Roadway maintenance	50%			50%	
Ties and rails 100%					
Ballast & other track materia	150%			50%	
Track laying & surfacing	50%			50%	
Fences, snowsheds, & signs			100%		
Stations, office, & roadway b	ouildings	S	100%		
Water & fuel stations			100%		
Shops & engine houses		100%			
Communication systems	100%				
Signals & interlockings		100%			
Power plants & transmission	Į.		100%		
Road property—depreciation	1		100%		
Roadway machines 100%					
Dismantling road machinery			100%		
Small tools & supplies		100%			
Removing snow, ice, & sand	Į		100%		
Public improvements—main	tenance		100%		
Insurance & injuries to perso	ns	50%		50%	
Stationery & printing	50%		50%		
Employees' health & welfare	e benefit	s50%		50%	
Maintaining joint facilities_n	net	50%		50%	
Other expenses 50%		50%			
Maintenance of equipment					
Superintendence		100%			
Shop & power-plant machine	•	100%			
Diesel locomotives—repairs	100%				
Passenger train cars-repairs1	.00%				
Other equipment—repairs		100%			
Equipment depreciation		100%			
Insurance & injuries to perso	ons		100%		
Stationery & printing 50%	50%				
Other expenses 50%	50%				

100%

Transportation Superintendence Dispatching trains Station employees, supplies, & expenses Yard employees, supplies, & expenses Train engineers Train fuel & servicin Locomotives	es 100	)%		100%
Train crew				
Train supplies and				
Expenses	50%	50%		
Signal & interlocking	_			
Operation	100%	1000/		
Crossing protection	100	100%		
Drawbridge operation		J%		
Communication syst Employees' health &				
welfare benefits	50%	50%		
Stationery and printi		3070	100%	
Operating joint facility	•		10070	
net	50%	50%		
Insurance a injuries t		2070		100%
Damage to property	o persons		100%	10070
Damage to livestock	on ROW		100%	
Other expenses	100%			
General and miscellan				
Salaries & expenses				
of general officers	100	)%		
Salaries & expenses	of			
clerks & attendants	100	)%		
General office suppl	ies			
& expenses	100	)%		
Law expenses and in	surance			

Interest on equip.obligations 100% aMetric conversion: 1 mi = 1.6 km.

bAllocated on the basis of total employee compensation by major employment categories (e.g., maintenance of way and structures.

traffic, transportation, etc.).

Source: Adapted from Walter Cherwony and Brian McCollom, "Development of Multi-Modal Cost Allocation Models," in *The Proceedings of the Fourth Intersociety Conference on Transportation (Los* Angeles: The American Society of Mechanical Engineers, July 1976), pp. 1-9.

For example, the cost allocation model development for the Chicago and North Western Transportation Company resulted in the apportionment of 39.14% of aggregate cost on the basis of car-mi, 46.11% on the basis of peak car needs, 5.23% allocated on a track-mi basis, and the remaining 9.52% as a function of system revenue. Table 9-3 reflects these apportionments and also indicates the relative weight of each resource variable on a unit cost basis. While actual dollar amounts in these examples are for 1976, the technique and relative results remain valid.

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TABLE 9-3
Operating-Co st-Allocation-Model Development—
Chicago and North Western Transportation Company

Total Cost % of						
Basis of Allocatio	n Total Units	Allocate	ed Tot	al Cost	Unit cost	
Car-miles <sup>a</sup>	11,104,691	\$ 9,272,26	4 39.1	14	\$0.83/car-mi	
Park car needs	256	10,923,612	46.11	\$42	2,670.36/peak car	
Track-miles <sup>a</sup>	358.9	1,239,684	5.23	\$34	154.12/track-mi	
System revenue	\$24,278,000	2,254 440		9.52	\$0.09/\$1 of system rev	
Total	\$23	3,690,000	100.00			

aMetric conversion: 1 mi = 1.6 km.

Source: Walter Chenwony and Brian McCollom, "Development of Multi-Modal Cost Allocation Models," in *The Proceedings of the Fourth Intersociety Conference on Transportation Los* Angeles: The American Society of Mechanical Engineers, July 1976), pp. 1-9.

For the Chicago and North Western Transportation Company, the four-variable analysis resulted in the following formula of cost allocation:

$$C = 0.83M + 42,670.36V + 3454.12L + 0.09R$$
 (9-10)

where C = annual cost of system operationM = annual car-miles of service discussion of this mode is not included here. For completeness, however, the cost model is shown in Eq. (9-11):

C = 0.64M + 27,152.17V + 34,119.80L + 0.36R (9-11)

#### **Bus Service Cost Models**

In a similar fashion to that used for the region's rail carriers, expense accounts for the 10 major bus operators were allocated to one of four resources or variables: vehicles, vehicle-mi, peak vehicle needs, and system revenue.

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TABLE 9-4
Operating-Cost-Allocation-Model Results —Commuter Railroads

## **Unit Cost Factors**

Carrier	Power C	ar-Miles <sup>a</sup> Park Ca	r Needs Track-	Miles <sup>a</sup> System Reveue
Sou	re (\$/car-	mi) (\$/peak car	) (\$/track-n	ni)(\$/\$)
BurlingtonNorthern	Diesel 1.25	46,265	6066	0.08
Chicago and North				
Western	Diesel 0.8	33 42,670	3454	0.09
Chicago, Milwaukee,				
St.Paul, & Pacific	Diesel 1.19	67,522	3162	0.10
Chicago, Rock Island	d,			
And pacific Di	esel 1.29	28,409	4957	0.17
Norfold and Westerr	Diesel 2.31	13,383	235	0.0003
Penn Central	Diesel 1.23	39.079	839	0.02

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Vehicle-hours. Operating employees wages represent by far the largest single element of cost in most bus transit properties. Employees engaged in operating vehicles are paid on an hourly basis; hence, the allocation of wage expense is most properly made on the basis of hours of service on the system. Similarly, supervision of transportation operations is directly related to the number of hours of service provided, and this item is also properly allocated to the vehicle-h category.

Vehicle-miles. Many costs are related directly to the miles a bus system operates. Expenses such as fuel, tires, and equipment maintenance are a direct function of miles operated. Material expenses for vehicle bodies, brakes, engines, chassis, and transmissions are also a function of exposure in terms of miles of service. Consequently,

System revenue. Operating costs resulting from injuries and damages are logically assigned to the system revenue category. Traffic promotion, station expenses, and federal income and other taxes are also assigned to this category because they relate primarily to system revenue. The classification of each operating expense into one of four allocation variables is presented in Table 9-5. This table aggregates all the operating expense accounts to which charges were made. To facilitate bus operator comparisons, the percentage allocations were the same for all bus systems.

As an example, the development of the cost allocation model for the Chicago Transit Authority bus operations resulted in the apportionment of 14.69% of aggregate costs on the basis of vehicle-mi, 54.62% on the basis of vehicle-h, 25.60% allocated on peak vehicle needs basis, and the remaining 5.09% as a function of system revenue (Table 9-6). For the Chicago Transit Authority, the resultant bus operations cost allocation formula follows:

C = 11.13H + 0.28M + 20.059.22V + 0.06R (9-12)

where C = annual cost of system operation

H = annual vehicle-hours of service

M = annual vehicle-miles of service

V = Peak vehicle needs

R = annual system revenue

Fuel Lubricants	00%	100% 100%		100%
General and miscellaneous expense Salaries &: expenses of general of Salaries & expenses of general offic General office rent General office supplies &: expense Traffic promotion Other general expenses	ficers ce clerks		100% 100% 100% 100%	100%
Insurance Fire, theft, collision Public liability and property dama Workmen's compensation	ge		100%	100%
Taxes General state and local State franchise tax on capital stock Licenses Other local U.S. motor fuel and oil Payrollb	k		100% 100% 100%	100%
Depreciation Building and fixtures Motor buses Service equipment Garage equipment Office furniture and equipment Miscellaneous equipment			100% 100% 100% 100% 100% 100%	

aMetric conversion 1 mi = 1.6 km.

bAllocated on the basis of total employee compensation by major employment categories (e.g. maintenance, transportation, general office, etc.).

Source: Adapted from Walter Cherwony and Brian McCollom, "Development of Multi-Modal Cost Allocation Models,. in *The Proceed ings of the Fourth Intersociety Conference on Transportation (Los* Angeles: The American Society of Mechanical Engineers, July 19 76), pp. *1-9*.

Vehicle-milesa	90,701,804	\$ 25,431,448	14.69	\$0.28/vehicle-mi
Vehicle-hours	8,500,071	94,527,897	54.26	\$11.13/vehicle-h
Peak vehicles	2210	44,330,511	25.60	\$20,059.22/peak
System revenue	\$138,832,579	8,806,063 <u>5.09</u>	\$0.0	6/\$1 of system rev.
Total	\$173,14	0,919 100.00		

aMetric conversion: 1 mi = 1.6 km.

Source: Adapted from Walter Cherwony and Brian McCollom, "Development of Multi-Modal Cost Allocation Models," in *The Proceedings of the Fourth Intersociety Conference on Transportation (Los* Angeles: The American Society of Mechanical Engineers, *July* 1976), pp. 1-9.

The results of the development of the cost allocation model for the 10 major bus operators in the Chicago metropolitan area are presented in Table 9-7.

#### INCREMENTAL COST OF SERVICE MODEL

This approach uses the series of operating cost accounts from the previous examples but examines them from the point of view of which will change and which will remain constant if a relatively minor service change is being tested. Under this technique, fixed costs are identified, totaled, and set aside from the analytical process to be added back in at the end.

Variable accounts are addressed in one of two ways. Those that are relatively small or whose value is expected to vary in direct proportion to the service change scale are treated in a standard cost allocation fashion as previously described. Fuel costs are an example of this type of account and a simple unit cost/vehicle-mi would be calculated and applied to the proposed service change variance in vehicle-mi. Those variable accounts that are large or whose value varies disproportionately with a service change are given special analysis. Driver wages and benefits, for instance, are affected not only by the service change scale, but also by the characteristics of the change. For example, service added (or subtracted) during peak periods will have different impacts than service changes during other times of the day.

Table 9-8 is an example result of allocating costs to the categories previously mentioned. The transit system used for this example is an all-bus operation. The 51% of total cost to be "estimated by special analysis" comes from two accounts: operators' salaries and wages and operators' fringe benefits. The 29% allocated on a vehicle-mi basis comprises fuel and lubricants, tires and tubes, vehicle servicing, vehicle inspection and maintenance, accident repairs, and claims. The 4% allocated on a vehicle-h basis includes vehicle movement control and ticketing and fare collection. The 16% fixed costs include primarily administrative services such as personnel, data processing, and marketing. It also includes maintenance of fixed facilities such as garages, offices, and passenger stations/shelters.

TABLE 9-7
Operating-Cost-Allocation-Model Results —Bus Operators

#### **Unit Cost Factors**

Carrier		-	ele-Hours Ve vehicle-mi) (		Peak Vehicle cle) (\$/\$)	Needs System	m Revenue
Urban/suburbanb				-			
Chicago Transit							
Authority (CTA)	Public	11.13	0.2	2	20,059	0.06	
South Suburban							
Safeways (SSS)	Private	6.21	0.18	11,	174	0.11	
Suburban Transit							
System (STS)	Private	4.44	0.21	764	45	0.07	
United Motor							
Coach (UMC)	Private	5.08	0.21	568	81	0.08	
West Towns (WT)	)Private	8.31 0.17		6533	0.07		
Suburban/localC							
Aurora Transit							
Systems (ATS)	Public	6.03	0.11		13,831	0.1	1
Elgin Department		0.05	0.11		13,031	0.1	1
of Transportation (I	ELG)Public	4.540.18		5964		0.07	
Joliet Mass Transi	t						
District (JMID)	Public	4.49	0.11		3161	0.12	
Waukegan North							
Chicago (WNC)	Private	5.17	0.11		4164	0.06	
Village of Wilmett	te (WIL)Pul	blic 5.23	0.26		5358	0.21	

aMetric conversion: 1 mi = 1.6 km. bProvides service between downtown Chicago and nearby suburban communities. CProvides service within outlying satellite communities.

Source: Adapted from Walter Cherwony and Brian McCollom, "Development of Multi-Modal Cost Allocation Models," in *The Proceedings of the Fourth Intersociety Conference on Transportation* (Los Angeles: The American Society of Mechanical Engineers, July 1976), pp. 1-9.

TABLE 9-8 Operating Cost by Major Category

	Dollar	Percentage of Total	Percentage of Variable
	Amount	Operating Coa	osts Operating Costs
Variable costs			
Estimated by			
Special analysis	\$ \$32,946,460	51%	61%
Estimated by			
Cost allocatio			
Miles	\$19,179,677	29%	35%
Hours	2,419,229	4%	5%
Subtotal	\$21,598,906	33%	40%
Total variable	\$54,545,366	84%	100%
Fixed costs	\$10,636,972	16%	<del>_</del>

Total operating costs \$65,182,338 100%

Source: Booz, Allen £ Hamilton, Bus *Route Costing Procedures Interim Report No. 2: Proposed Method*, prepared for UMTA, Report no. UMTA-IT-09-9014-81-1 (Washington, D.C.: Urban Mass Transportation Administration, May 1981), Exhibit 3-2, following p. 8.

The complex part of dealing with incremental costing is developing methods to handle the driver costs "estimated by special analysis." There are 14 identified models (and perhaps as many again that have not been identified) to deal with driver costs. All have advantages and disadvantages, and their analysis and critique could fill a book by itself. For purposes of illustration, one of these models is described here.

The London Transport model requires pay-hour data stratified by shift type. These data are obtained from a sample of driver assignments. The model also requires a definition of the daily vehicle-hours and number of vehicles by time period required to operate the service under consideration.

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*Algorithm.* The model's algorithm relates driver cost to the number of straight and split shifts through Eq. (9-13):

$$DL = L1s1 + L2s2 \tag{9-13}$$

where DL = total driver pay-hours under the London Transport model

L1 = average hours paid per split shift

L2= average hours paid per straight shift

 $s \ l = number \ of \ split \ shifts$ 

52 = number of straight shifts

The coefficients L, and L2 are found from a sample of existing driver schedules stratified by shift type and hours paid. The coefficient values are the sample averages obtained by dividing the total hours worked for a particular shift type by the number of shifts of that type.

Though this example utilizes split and straight shifts, alternate categories of work (for example, overtime) can be used as needed to conform with the particular driver assignment practices existing at the application property.

An estimate of the number of split and straight shifts is needed as input to the model to estimate the cost of a proposed service change. The London Transport model contains a procedure for estimating straight and split shifts, unlike most other costing techniques, which do not address the resource requirements estimation task. The shift estimating procedure is illustrated in Table 9-9.

TABLE 9-9 London Transport Model Example Driver Cost Calculation

## Shift Calculation

			~	~	1011		
(1)	Vehicle-hours	; =				=	182
(2)	Total shifts	=	182	-	6.67 (vehh/shift)	=	27
(3)	Peak ends	=	18 morning	+	19 evening	=	37
(4)	Straight Shifts	s =	2(27)	-	37	=	17
(5)	Split shifts	=	27	-	17	=	10
				Calculat tht Shift			Total
(6)	Shifts required	d		17	10		27
(7)	Average pay-l	nours pe	er shift type	8.0	11.5	)	
(8)	Driver pay-ho	urs requ	uired	136	115		251
(9)	Wage rate per	pay-ho	our	\$ 2.00	\$2.0	0	\$2.00

where PE = number of peak ends
ST = number of straight shifts
SP = number of split shifts
T = total sift requirements

Solving this pair of simultaneous equations gives

$$ST = S(T) - PE$$
 (9-15)

Thus, the number of straight shifts can be found from the know number of peak ends and total shifts. As shown in line 4, the example requires 17 straight shifts. A balance of 10 split shifts (line 5) is required to achieve the total shift requirements of 27.

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## Comparing Allematives

Once calculated, the shift requirements are multiplied by the coefficient values previously obtained from the sample to produce driver pay-hours required. Driver cost is the product of this pay-hour quantity and the wage rate.

Output

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follows.

Automatic train operation (ATO). The rapid transit system will be fully automatically controlled from a central tower. It is estimated that ATO will require an average of 10 operators per shift, on a three shift per day basis. One spare shift will be required to cover holidays, vacations, sickness, and so on, producing a total staff requirement of 40 operators. At peak periods, the 10 console operators would be distributed as follows: 4 train controllers, 4 station surveillance, and 2 power controllers. This operator requirement would be reduced in off-peak periods.

Station operation. Station operations will be automated to the extent possible. Ticket vending machines, automatic turnstiles, and bill changers will be available at each station. While the reliability of these is being improved by the manufacturers, failures are apt to occur. When such failures occur, it is necessary to (1) operate affected items manually to afford minimum delay to passengers and (2) repair the failed appliance as rapidly as possible. It is estimated that approximately one man per station, or a staff of 50, will be able to oversee operations and perform ticket-collecting functions in the event of failures.

To provide for repair of vending machine failures, service of escalators, structural repairs, lighting replacements, air conditioning, and plant servicing, a staff of 50 maintenance engineers will be required. Again, these will be allocated among appropriate shifts with cover for holidays and so on.

Other station staff will include the security force. Each station will have closed-circuit television surveillance. If vandalism or a disturbance is detected, however, the security force must respond quickly. Road patrols will visit stations on a random roving basis and be in radio communication with the control center at all times. An additional function of the security staff is to empty the cash from the vending and change machines. It is estimated that a security staff of 50 will be required.

Two categories of maintenance engineers will be concerned with guideway maintenance—the track and power crew and the ways crew. The track and power crew will maintain the running surface, the power system, the communications system, and the trackside units of the control system. The ways crew will maintain and repair the track structure, including support columns.

Other operating costs. Other operating costs will be incurred in the form of replacement parts for vehicles and structures, power purchased, and general accident and other insurance for the system.

The cost of electric power for the entire system, including traction, lighting, heating, console operations, and communication, is estimated at 30 cents/vehicle-mile/year. Annual mileage of 30 million vehicle-miles produces a total power cost of \$9 million/year.

These estimates result in a buildup of direct salaries of all operating personnel, including allocations for supervisory personnel and employee benefits. These personnel costs, when added to operating expenses for materials, spares, power, and insurance, produce the overall operating expense estimates indicated in Table 9-10.

Depending upon the problem at hand (that is, estimating operating expenses for changes to an existing system versus installation of a totally new system), either of the preceding two techniques can provide reasonable estimates of operating costs for any mode being analyzed. The advantage of the cost allocation model approach is that it permits not only systemwide cost estimates but also operating expense estimates for individual elements of a system, such as a bus route or a single line of a rail rapid transit/AGT proposal.

Wages and salaries		\'/		<b>\</b> /
Automatic train operation				
Console operators	40	35,000	1400	
Station operation				
Custodian/ticket collectors	50	28,000	1400	
Appliance maintenance	25	35,000	875	
General maintenance	25	35,000	875	
Security force	50	30,000	1500	
Cleaners	50	20,000	1000	
Vehicle maintenance				
Mechanical	80	35,000	2800	
Electrical	40	42,000	1680	
Electronic	25	50,000	1250	
Laborers	30	20,000	600	
Clerical	20	25,000	500	
Yard operations		ŕ		
Hostlers	30	25,000	750	
Cleaners	40	20,000	800	
Roadway maintenance		ŕ		
Track and power crew	20	40,000	800	
Ways crew	20	35,000	<u>700</u>	
•		,		\$16,930
Employee benefits, pension, etc	c. (35%)	)		5,930
Administration/supervision (25				4,230
Total	,			\$27,090
_				
Maintenance materials and spar	res			
Station materials 48 @ \$35,000		_		
,				1,680
Roadway materials 45 @ \$70,0	000/mi			,
,				3,150
Vehicle materials 380 @ \$9000	)/vehicle	9		,
				3,420
Power 30 million vehicle-mi @	\$0.30			,
				9,000
Insurance				,
				2.000
Estimated annual costs				
				\$46,340
Contingency (10%)				,-
6- 3 (-4/4)				4 630

4 ,630

#### **CAPITAL COSTS**

Capital costs of transit systems vary significantly and are influenced by design standards, type of equipment, quantity of purchase, local conditions of climate and terrain, and other factors. Bus system capital expenses essentially comprise vehicles and maintenance facilities. Related street furniture, such as shelters and informational signs, are a relatively minor part of the total. Rail transit capital costs contain two of the same elements as bus costs (that is, vehicles and maintenance facilities), but also include guideway, track, stations, power, signals and communications, and other capital expenses.

Unlike the operating expense example, there is no formula approach to capital cost. Each component of a planned new system or for renovation of an existing system should be subjected to a careful engineering analysis that flows from the functional characteristics of the proposed system and estimates of demand for that system. For example, the typical planning process produces modal split data assigning trips to a projected alternative. These trips, in turn, determine the number of vehicles required on the system, the optimum spacing of stations, fixed-facility type, and other elements. While gross unit statistics can be used for very preliminary estimates of the magnitude of expenditure, decisions on implementation of a system require careful engineering analysis.

As this engineering analysis proceeds, typically alternative systems will be examined so that the planned improvement, expansion, or new system construction can be assessed in light of cost effectiveness and other criteria. This analysis is performed by postulating modal options for a given corridor, costing those options, comparing that to the resultant demand and other impacts on the community, and combining all statistics in a cost—benefit or other type of comparative analysis to decide on the appropriate mode.

The variance in capital cost precludes simple unit cost comparisons. For example, recent heavy rail projects in Washington, D.C., Atlanta, Baltimore, and Miami have varied from \$60 million to \$170 million/rte.-mi. Light rail systems built in Buffalo, Pittsburgh, Portland (Oregon), and Sacramento (California) have ranged from \$10 million to \$110 million/rte.-mi.

Vehicle costs also vary depending on type, specification, and other amenities. Rail cars vary from \$1,100,000 to \$1,800,000 each. Buses are in the \$200,000 range. To truly judge the total cost of different systems, obviously operating expense must be added and both sets of cost placed on an annual expenditure basis by amortizing capital costs. Furthermore, comparative analysis should examine the present worth of future total investment (capital and operating) by, in effect, "capitalizing future operating expenses." In this way, through the use of operating-cost-allocation models and capital-cost engineering estimates, a complete cost analysis can be prepared for utilization in an alternatives analysis to select the appropriate transit mode.

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- 2 J. W. MCCLENAHAN AND OTHERS, Two *Methods of Estimating the Crew Costs of Bus Service*, TRRL Supplementary Report 364 (Crowthorne, Berkshire, England: Transport and Road Research Laboratory, 1978).

#### **FURTHER READING**

Some citations are no longer available from their original source. These citations are often available from the National Technical Information Service, U.S. Department of Commerce, 5285 Port Royal Road, Springfield, VA 22161. We have verified the order numbers for many of these citations, and they are found at the end of the citation. Prices are available through NTIS at the address above.

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#### **EXERCISES**

- 9-1 What is the single biggest factor to examine in reducing operating cost?
- 9-2 You have completed a fully allocated cost model for your system and the results indicate: Cost = (\$0.91 x) vehicle-miles) + (\$22.80 x) vehicle-hours) + (\$71,400 x) peak vehicles). What is the cost of Route 18, which

line, assuming the maintenance facility constructed for the first line has the capacity to handle the new vehicles. Also, comment on why you did not use other methods.

9-6 Using the unit cost data from this chapter and information from other chapters, discuss whether or not there appear to be economies of scale in transit operations.